



## Resources for navigating the genetics and health coverage maze

These Wisconsin organizations may be able to assist you in learning about and addressing health coverage issues related to your child's genetics condition and health care coverage needs.



- **Regional Centers for Children and Youth with Special Health Care Needs**  
Regional Center staff can answer questions and direct you to services. To find the Regional Center nearest you, go to <http://www.dhs.wisconsin.gov/health/children/RegionalCenters/index.htm>.



- **ABC for Health**  
ABC for Health is a non-profit, public interest law firm that focuses on issues related to health coverage.  
[www.safetyweb.org](http://www.safetyweb.org)  
1-800-585-4222



- **Wisconsin Office of the Commissioner of Insurance (OCI)**  
The OCI can provide information about insurance regulations and processes in Wisconsin. When patients and families have complaints regarding insurance, they can file them with the OCI.  
<http://oci.wi.gov/>  
1-800-236-8517



- **Wisconsin Medicaid HMO Ombudsman**  
The BadgerCare plus or SSI Medicaid HMO Ombudsman assists individuals/families enrolled in BadgerCare HMOs with grievances and other matters related to the HMO.  
<http://www.dhs.wisconsin.gov/publications/p1/p12002.pdf>  
1-800-760-0001



This list of resources is provided by the Genetics Systems Integration Hub, an organization focused on integrating genetics and public health in Wisconsin. For more information on the hub, please contact us at [wigeneticshub@waisman.wisc.edu](mailto:wigeneticshub@waisman.wisc.edu).



# Internet Resources

*These resources are printable if desired.*

- **General Information on Genetic Testing and Insurance Coverage**

<http://www.dana-farber.org/Health-Library/Ask-the-cancer-genetics-team--insurance-coverage.aspx>

*Information on genetic testing and insurance coverage.*

- **“Genetics Provisions in the Affordable Care Act”** <http://www.jewishgenetics.org/?q=content/genetics-provisions-affordable-care-act>

*Details about genetics and the Affordable Care Act (ACA).*

- **Complaint and Appeal Process—under the ACA**

<http://www.healthychildren.org/English/family-life/health-management/health-insurance/Pages/Complaints-and-Appeal-Processes.aspx>

*From HealthyChildren.org, how to file complaints and appeals in ACA marketplace plans.*

- **Information from the Office of the Commissioner of Insurance on Filing a Complaint**

<https://ociaccess.oci.wi.gov/complaints-public/>

*This information from the OCI provides details on the process of filing a complaint related to private insurance.*

- **“Appealing a Medicaid or BadgerCare Plus Denial” fact sheet from Family Voices of WI**


<http://fvofwi.org/wp-content/uploads/2012/01/Appealing-a-MA-Denial-fact-sheet1.pdf>

*This fact sheet will guide families appealing Medicaid/BadgerCare denials of services.*

- **Glossary of Health Coverage and Medical Terms**

<https://www.cms.gov/CCIIO/Resources/Files/Downloads/uniform-glossary-final.pdf>

*This glossary helps individuals and families to better understand insurance terminology.*



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